

Gulf Capital Bank

Login Process & Device Registration

Digital banking designed
for your success.

GULF CAPITAL
BANK 
Banking Built For Houston



This guide walks you through the secure first-time login and device registration so you can access digital banking safely. It explains receiving and entering a one-time access code, updating your password, accepting the first-time disclaimer, and choosing whether to register a private device for easier future logins.

1. Enter your "Login ID" and "Password" and then click "Log In".

A screenshot of the Gulf Capital Bank login interface. The background is a cityscape with a tall building. The login form is white and centered. It includes the bank's logo at the top, followed by the text "FDIC FDIC-insured - Backed by the full faith and credit of the U.S. Government". Below this is the login form with fields for "Login ID" and "Password", a "Remember me" checkbox, and a "Log In" button. A "Forgot your password?" link is located below the "Log In" button. At the bottom of the form are links for "Contact Us", "Locations", "Privacy Policy", "Personal Banking Enroll Now", and "Account Recovery".

2. Select a delivery option to receive a secure access code.

A screenshot of the Gulf Capital Bank delivery option screen. The background is the same cityscape. At the top, there is a message: "If any of the targets on this list are incorrect, please contact us for assistance. You will also be able to manage these targets after login by going to Security Preferences under Settings and choosing the Secure Delivery option." Below this is the bank's logo and the text "FDIC FDIC-insured - Backed by the full faith and credit of the U.S. Government". The main section is titled "Please select a target:" and contains two radio button options: "Text me: (XXX) XXX-8370" and "Call me: (XXX) XXX-8370". A "Back" button is at the bottom.

If you need additional assistance, please contact our Client Services Team at (713)999-8875.



3. Enter the secure access code in the box once it has been received. Then click "Submit".

A screenshot of the Gulf Capital Bank login interface. At the top, there is a blue banner with the text "Secure Access Codes are temporary, one time use codes and are active for 15 minutes after they have been requested. If you haven't yet received your code, please contact us for assistance." and a close button. Below this is a white box with the FDIC logo and the text "FDIC Insured - Backed by the full faith and credit of the U.S. Government". The main content area has the Gulf Capital Bank logo and the heading "Enter your Secure Access Code". Below the heading is a text input field labeled "Secure Access Code". At the bottom of the form are two buttons: "Back" and "Submit".

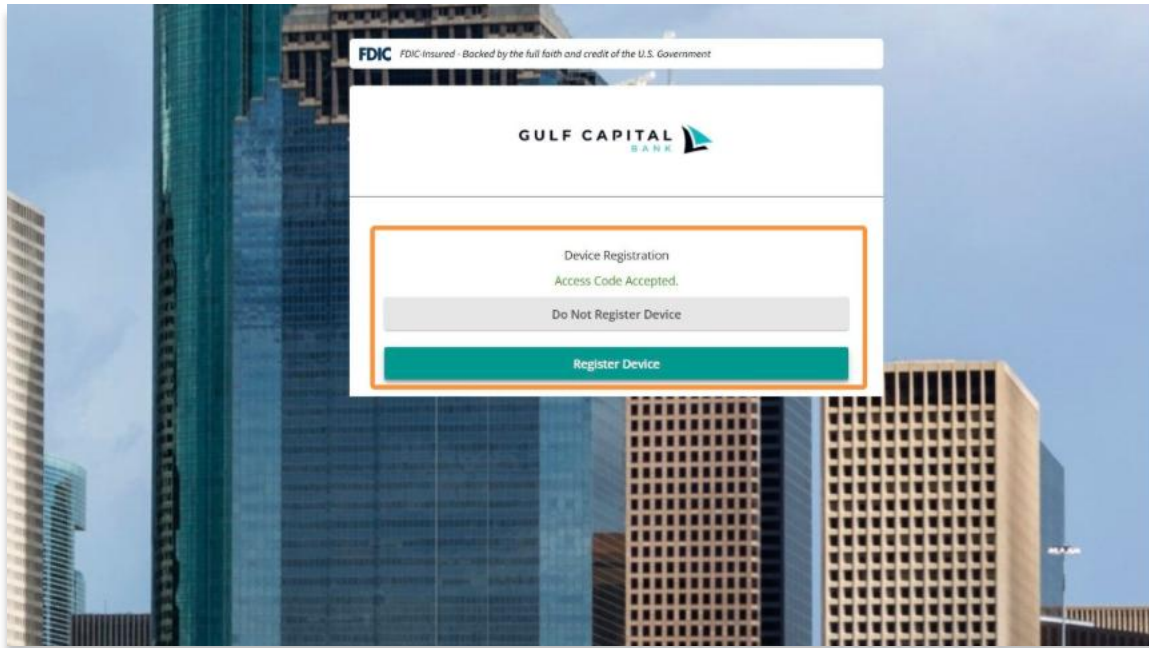
4. Enter your "Current Password" followed by a "New Password" that you would like to use. Re-enter it in the "Confirm New Password" field and click "Submit". Review the First Time Disclaimer and click "Accept" to complete the first time login process.

A screenshot of the Gulf Capital Bank login interface for setting a new password. The heading is "Please set your new password:". Below this is a section titled "Password Requirements:" with a list of requirements: Must be between 12 and 30 characters, Must contain at least 1 number, Password must contain a minimum of 1 lower case characters, Password must contain a minimum of 1 upper case characters, Password must contain a minimum of 1 special characters, Password may not be the same as last 24 passwords, and May not be the same as current password. Below the requirements are three text input fields: "Current Password", "New Password", and "Confirm New Password". Each field has a "Show" button to its right. At the bottom of the form are two buttons: "Back" and "Submit".

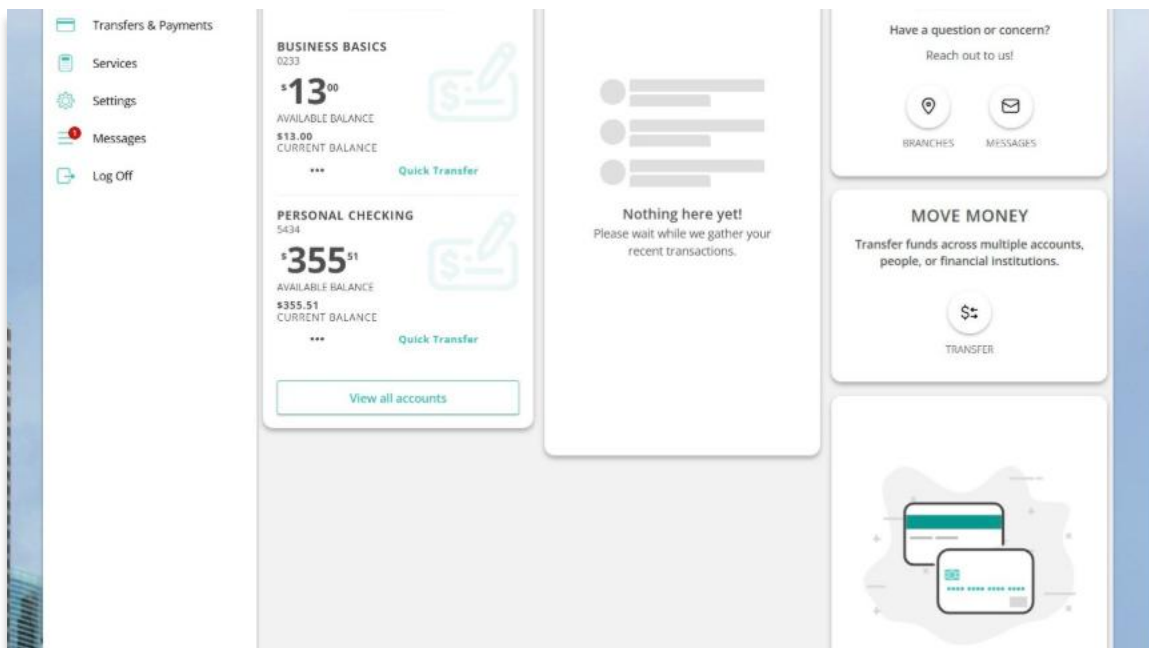
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5. If you are at a private computer that you will use regularly to access digital banking, you can register your browser for future use. For security purposes, if you are at a public computer, select "Do Not Register Device" and this computer will not be registered. Select the appropriate registration option.



6. The login process and device registration is now complete.



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