

Gulf Capital Bank

Login Process & Device Registration

Digital banking designed
for your success.

GULF CAPITAL
BANK 
Banking Built For Houston



This guide walks you through the secure first-time login and device registration so you can access digital banking safely. It explains receiving and entering a one-time access code, updating your password, accepting the first-time disclaimer, and choosing whether to register a private device for easier future logins.

1. Enter your "Login ID" and "Password" then click "Log In".

A screenshot of the Gulf Capital Bank login interface. The background is a cityscape with a prominent skyscraper. The login form is centered and has a white background. At the top of the form, it says "FDIC FDIC-insured - Backed by the full faith and credit of the U.S. Government". Below that is the Gulf Capital Bank logo. The form contains two input fields: "Login ID" and "Password". The "Password" field has a "Show" link to its right. Below the password field is a checkbox labeled "Remember me". At the bottom of the form is a teal "Log In" button. Below the button is a link that says "Forgot your password?". At the very bottom of the form, there are several links: "Contact Us", "Locations", "Privacy Policy", "Personal Banking Enroll Now", and "Account Recovery".

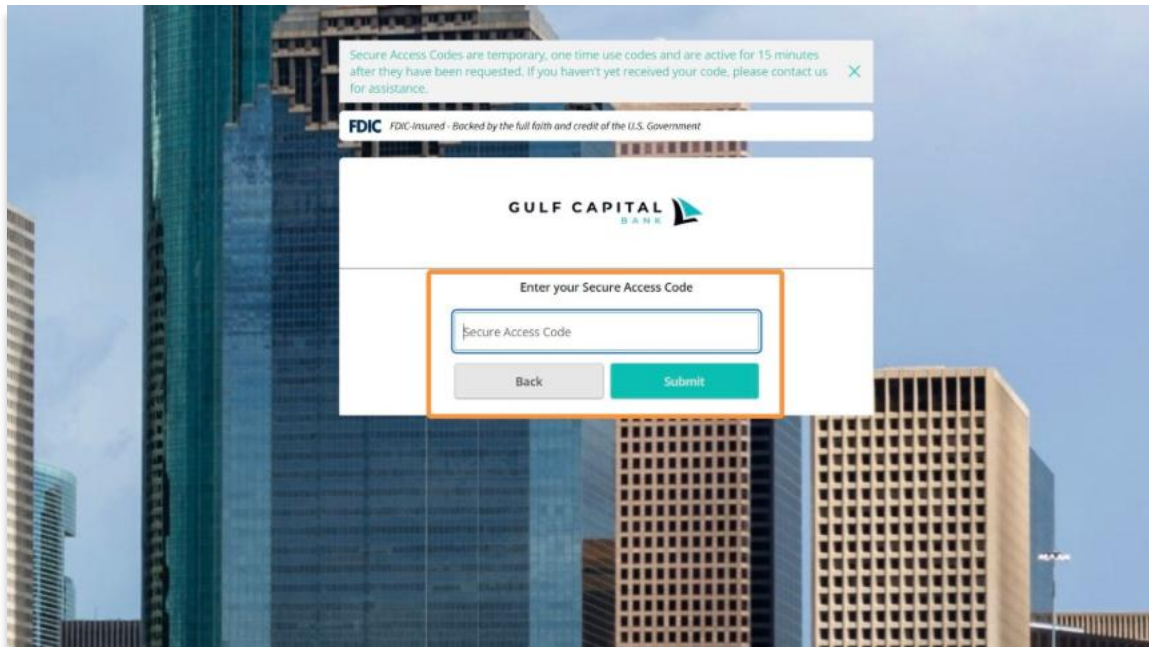
2. Select a delivery option to receive a secure access code.

A screenshot of the Gulf Capital Bank delivery options screen. The background is the same cityscape as the previous screen. At the top, there is a message box that says: "If any of the targets on this list are incorrect, please contact us for assistance. You will also be able to manage these targets after login by going to Security Preferences under Settings and choosing the Secure Delivery option." Below this message is the FDIC logo and the Gulf Capital Bank logo. The main part of the screen is a form with a title "Please select a target:". Below the title are two input fields: "Call me: (XXX) XXX-8370" and "Text me: (XXX) XXX-8370". At the bottom of the form is a "Back" button.

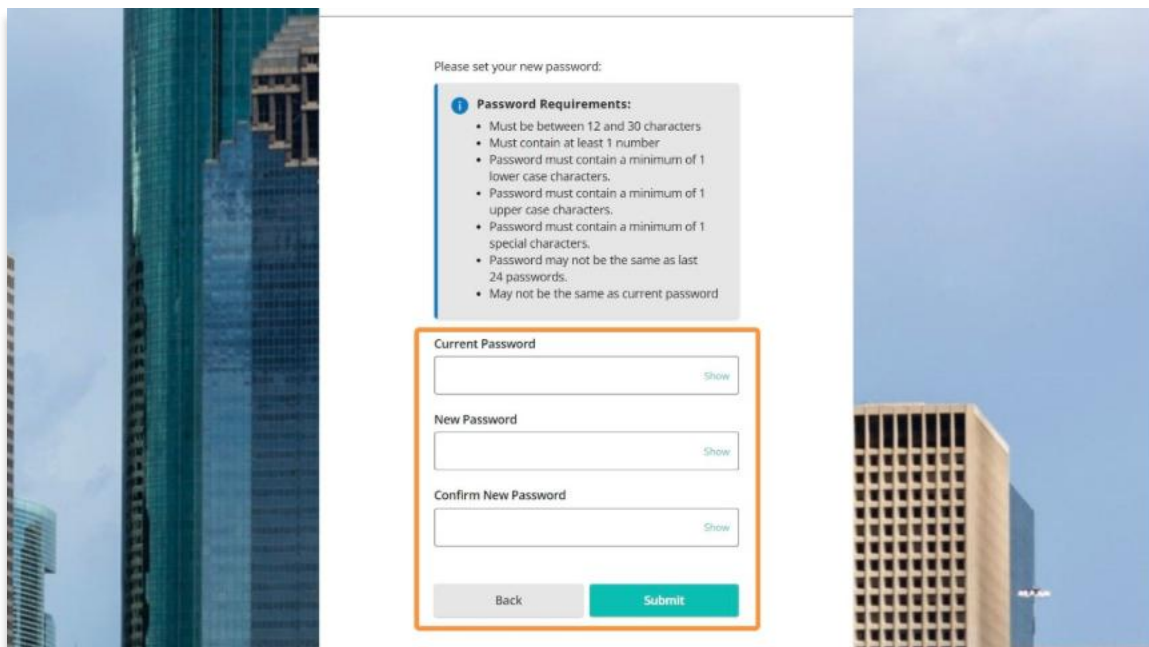
If you need additional assistance, please contact our Client Services Team at (713)999-8875.



3. Enter the secure access code in the box once it has been received and then click "Submit".



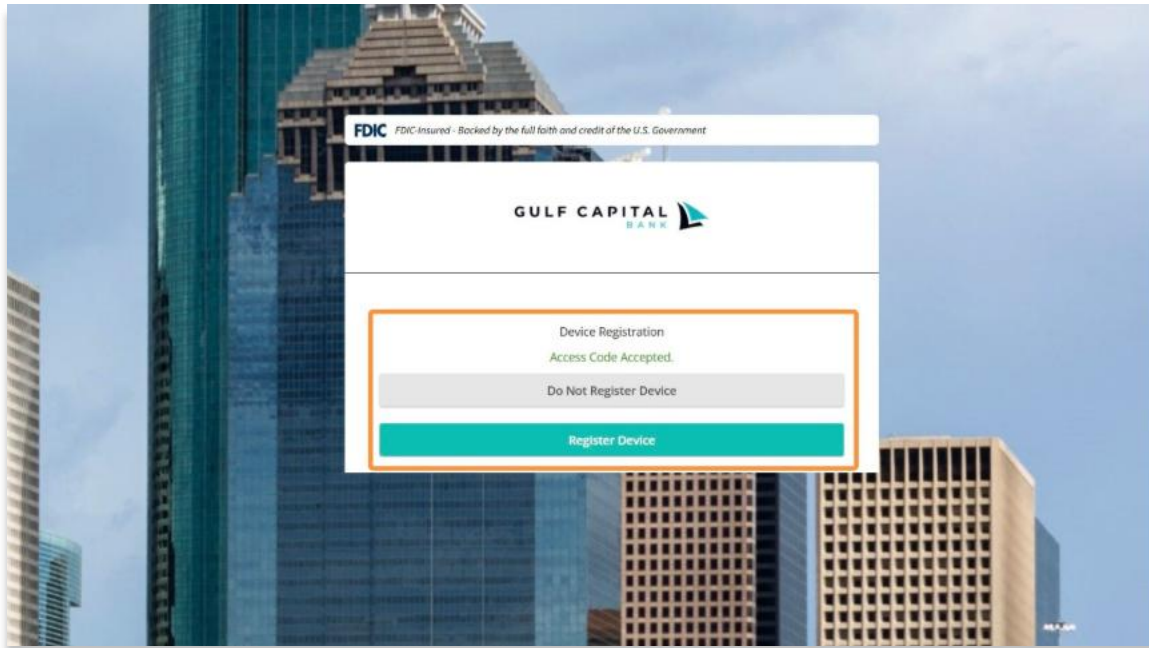
4. Enter your "Current Password" followed by a "New Password" that you would like to use. Re-enter it in the "Confirm New Password" field and click "Submit".



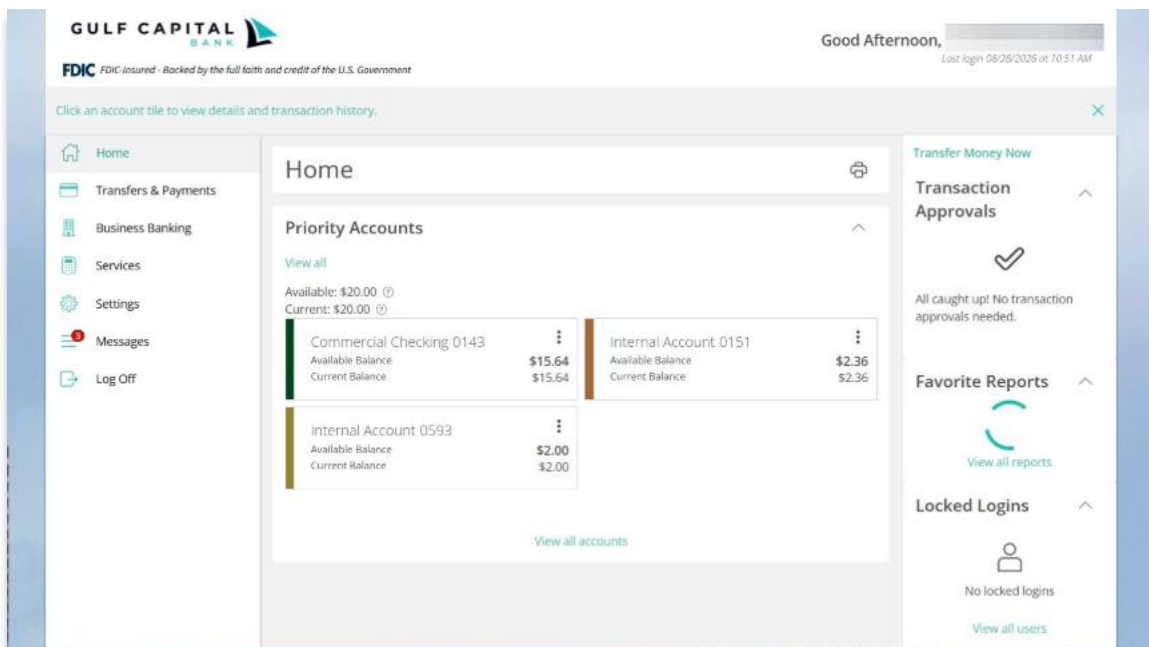
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- If you are at a private computer that you will use regularly to access digital banking, you can register your browser for future use. For security purposes, if you are at a public computer, select "Do Not Register Device" and this computer will not be registered. Select the appropriate registration option.



- The login process and device registration is now complete.



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